Dear participant,

My name is **Oyewale Victor Oyedele.** I would like to invite you to participate in this research study titled **Comparative Analysis of Project Management Software Using monday.com and Smartsheet for Team Collaboration**. This study employs survey research to investigate the effectiveness of monday.com and Smartsheet in enhancing team collaboration, focusing on their functionalities and user experiences.

The following questionnaire will require approximately ten minutes to complete, and there is no compensation or risk for participating. All your information will remain confidential and will be used solely for this dissertation. Moreover, your participation in this research is entirely voluntary, and you are not obligated to participate. If you choose to participate in this research, please provide responses based on your experience with both software platforms. Your insights will contribute significantly to understanding how these tools impact team collaboration and will help in providing practical recommendations for enterprises.

Thank you for considering this invitation. Your expertise and time are highly appreciated.

Researcher’s phone number: **07587846533**

Researcher’s email: **B01647927@studentmail.uws.ac.uk**

## PART ONE

## PERSONAL DATA OF PARTICIPANTS

## *Kindly tick ( ) in the appropriate box as provided.*

1. **Gender:** Male [ ] Female [ ]

Prefer Not to Say [ ] Non-binary [ ] Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_

1. **Age:** Below 21yrs [ ] 21 – 30yrs [ ]

31 - 40yrs [ ] 41 – 50yrs [ ]

51 -60yrs [ ] 61 and Above [ ]

1. **Job Title (Your job title with the firm you are currently engaged with):**

IT/Software Project Manager [ ]

IT Professional [ ]

Manager [ ]

CEO/Executive [ ]

IT Executive [ ]

Project Coordinator [ ]

Finance Manager [ ]

HR Manager [ ]

Data/Business Analyst [ ]

Health Specialist/Nurses [ ]

Others [ ]

1. **Years of Experience (How many years of experience do you have in project management or related field):**

Less than 1 year [ ]

1-3 years [ ]

4-6 years [ ]

7-10 years [ ]

More than 10 years [ ]

**5**. **Firm Size:** Small (Less than 50 employees but not less than 11 employees) [ ]

Medium (More than 50 employees but not more than 249 employees) [ ]

Large (more than 249 employees) [ ]

None [ ]

## PART TWO

## QUESTIONS BASED ON RESEARCH OBJECTIVES

**Evaluation of Features and Functionalities**

Please rate the following features and functionalities of monday.com and Smartsheet based on your experience and preferences. Use a scale of 1 to 5 (1 Being the lowest and 5 being the highest).

**1. Ease of Use**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**2. Task & Scheduling Management Capabilities**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**3. Task Details & Organization**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**4. Communication Features**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**5. File Sharing Capabilities**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**6. Real-Time Updates**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**7. Customization Features**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**8. Integrations**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**9. Dashboards**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**10. Security Features**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**11. Automation**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**12. Reporting And Analytics**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**B. Testing**

Please test each software platform and provide your feedback based on the following criteria:

**1. Navigation and User Interface**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**2. Task Creation and Management**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**3. Communication Tools**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**4. Share File in the platform**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**C. Impact on Team Collaboration**

Please indicate the extent to which you agree with the following statements about the impact of monday.com and Smartsheet on team collaboration.

**1. Software enhances overall team collaboration.**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**2. Software improve communication among team members**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**3. Software helps in keeping the team members updated in real-time**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

**4. Software facilitates effective collaboration on tasks and projects.**

Monday.com

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

Smartsheet

1 [ ] 2 [ ] 3 [ ] 4 [ ] 5 [ ]

## PART THREE

## FINAL RECOMMENDATION

Based on your evaluation, which tool would you recommend for your organization?

Monday.com [ ]

Smartsheet [ ]